

## Code of Conduct

### Teachers/Group Leaders/Escorts:

**Please distribute copies of this sheet to all adults accompanying the youth group.**

A wonderful field trip experience requires the leadership of dedicated parents and chaperones. Chaperones are expected to take an active role during the exhibit exploration, as well as supervise behavior and follow schedules. All guests are expected to adhere to WonderWorks Code of Conduct:

- ✓ Upon group's arrival: Please **do not unload the bus until group leader receives the wristbands (or tickets) and distribute to chaperones.** *Small groups arriving by vans or individual vehicles may gather by the bridge in front of WonderWorks entrance, while the group leader receives the wristbands (or tickets).*
- ✓ Know which children are your responsibility. Take frequent head counts to be sure you haven't left anyone behind. If a child is missing, please notify a team member immediately.
- ✓ Children must stay with their assigned chaperones at all times throughout the trip.
- ✓ No food or drink is permitted in the exhibit area.
- ✓ Running is not permitted anywhere in the building.
- ✓ Closed shoes are required for all guests participating on the Ropes Challenge Course.



#### Groups having lunch at our facility:

- ✓ Please lead your group to the lunchroom at the scheduled time or when directed to do so.
- ✓ You may be asked to assist in facilitating lunchtime.
- ✓ The stage area in the lunchroom is off limits.

#### Groups attending The Outta Control Dinner Show:

- ✓ Adults must sit at the same tables as the children during the show to ensure rowdy behavior does not occur.

We invite you to use the exhibits actively, but with respect. Disruptive behavior, vandalism, misuse of exhibits or the building is not welcome and will not be tolerated. Guests who present a danger to other guests and to WonderWorks will be promptly removed from the building without refund.

## Gift Shop Policy

Please help keep our store neat by following the rules below:

- ✓ **A maximum of 20** children in the gift shop at one time.
- ✓ All children must be with their chaperone during their stay in the gift shop.
- ✓ **Store Policy – if you break it, you buy it – USE CAUTION.**
- ✓ Children must get assistance from their chaperones for the bulk candy.
- ✓ Chaperone must stand by the register to approve children purchases.
- ✓ Children must keep all receipts during their time at WonderWorks.
- ✓ Store Policy – No Refunds – Only store credit with receipts.

